

Cognizant integration for TriZetto® Healthcare products



Improves payer decisions by displaying documents in native view



Provides a longitudinal view of all member information



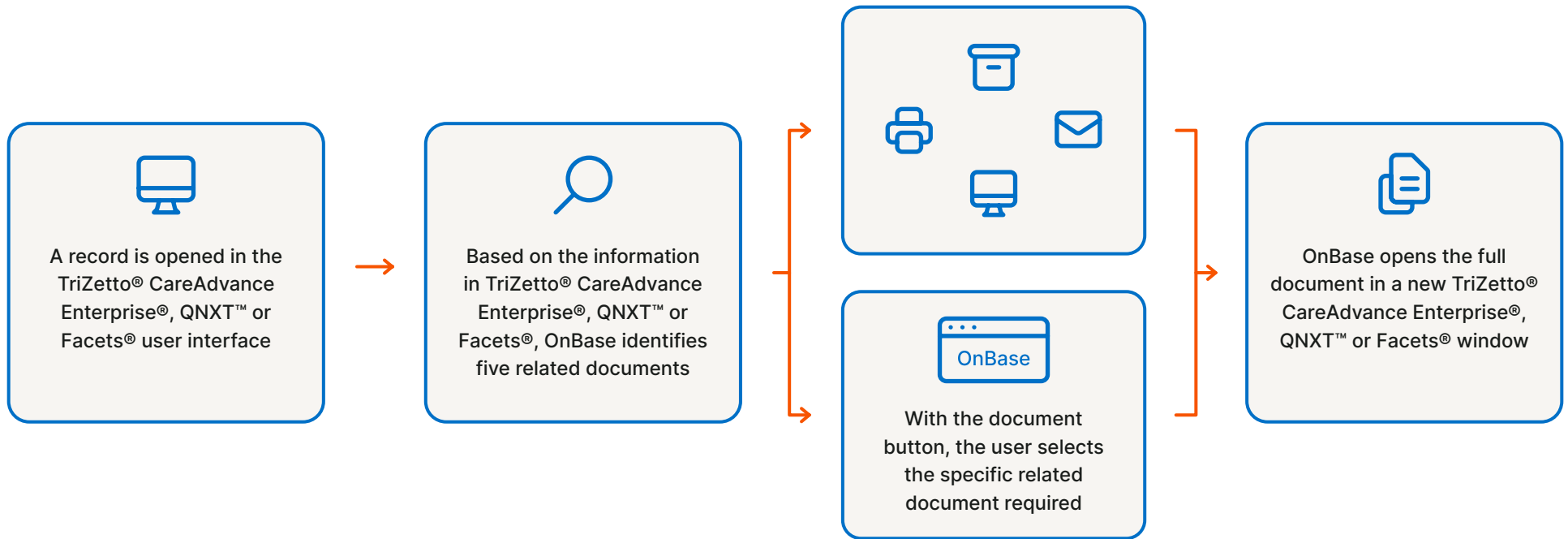
Speeds claims resolution



Requires little-to-no custom development

Searching through paper files, fax directories, network drives and email folders to locate information is distracting and time-consuming for claims adjusters. For organizations, this scavenger hunt delays processing, increasing costs while impacting member and provider satisfaction.

OnBase, Hyland Healthcare's enterprise content platform, integrates seamlessly with the Cognizant line of TriZetto® Healthcare Products to increase efficiency and accelerate claims resolution. The solution provides access to related information from within TriZetto® CareAdvance Enterprise®, QNXT™ and Facets®, keeping adjusters focused on the work that provides the most value to the health plan, members, groups and providers.



By integrating OnBase with the Cognizant line of TriZetto® Healthcare Products, users have the ability to immediately access documents and annotations, generate correspondence templates, create and route e-forms and handle exceptions.

Provides a complete view of information

OnBase displays all associated information, including documents, scanned files, PDFs, faxes, email messages and photographs, in TriZetto® CareAdvance Enterprise®, QNXT™ or Facets®. Adjusters pull up what they need to complete the claim without leaving the screen. And, by mirroring organization-defined security policies, OnBase ensures authorized users remain within their rights. A full audit trail details who has worked with a file, when and what actions were taken — including whether a file was printed, edited or routed. Managers have a transparent view into claims processing while adjusters make more accurate decisions in less time.

Mitigate risks with a single, secure repository

Having unsecured documents scattered across an organization makes it difficult to mitigate risk. It's all too easy to inadvertently misplace, lose or destroy paper. But, by securely storing all documents in a single, electronic repository, OnBase eliminates the risk of lost documentation in claims and other areas, too. The solution also stores and provides authorized users access to member and provider documents, accounts payable information, human resources files, legal contracts and other vital information.

With reporting dashboards and interactive, cascading reports, OnBase offers a full transaction history, easily generating reports to trace the entire life cycle for either a document or a process, making internal or external audits easier, less expensive and less stressful.



Requires little to no custom development

Hyland Healthcare has done the heavy lifting for you so that integrating your system of record with OnBase doesn't require extra work. A point-and-click configurable solution, OnBase deploys at the speed end users expect, while meeting IT's demands for governance and control.

OnBase integrates with the Cognizant line of TriZetto® Healthcare Products without the need for custom development, eliminating double data entry and automating indexing. Users have the ability to immediately access documents and annotation, generate correspondence templates, create and route electronic forms and handle exceptions.

Stop the scavenger hunts. Resolve claims faster to increase member and provider satisfaction by integrating OnBase with TriZetto® CareAdvance Enterprise®, QNXT™ or Facets®.

Explore [Hyland's healthcare payer solutions](#).